EHS

مؤسسة الإمارات للخدمات الصحية
Emirates Health Services

MEDICAL REPORT

Version 1.0

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EMIRATES HEALTH SERVICES
United Arab Emirates

1   Document Information

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1.2   Document Owner(s)

Owner	Contact
Emirates Health Services	info@ehs.gov.ae

Contents

2 Introduction and General Information

2.1 Purpose

We put in your hands the user manual for the Request for a Medical Report This service enables patients to request a medical report of their health condition or disease for the purpose of submission to third parties..

2.2 Why to Use this Manual?

The User Manual helps each user how to work on the system and how to use the exact functionality that is needed to perform a single task or action. Also to ensure the correct results that gets the desired results.

2.3 Browser requirements

- Google Chrome Version 90.0 +
- Mozilla Firefox Version 90.0 +
- Microsoft Edge Version 90.0 +

2.4 Organization of the Manual

Manual Section	Description
1. General Information	This section is an introduction for the document listing a brief overview and manual organization
2. Getting Started	Discusses the major functionalities of the system, such as: login, Home Page and Main Menu, and Logout
3. Using the System	Discusses in details the system's modules along with their functionalities and sub modules

2.5 Getting Started

2.5.1 *Entry to the system*

All the users can enter and access "Request for a Medical Report" through the following link:
https://patient.ehs.gov.ae/FE/RequestForm.aspx?ServiceCardId=2&Lang=en

2.5.1 *Request Medical Report*

At the beginning, you can navigate to Medical Report Service and the home page will show the different functionality and objectives of the system which you can do.
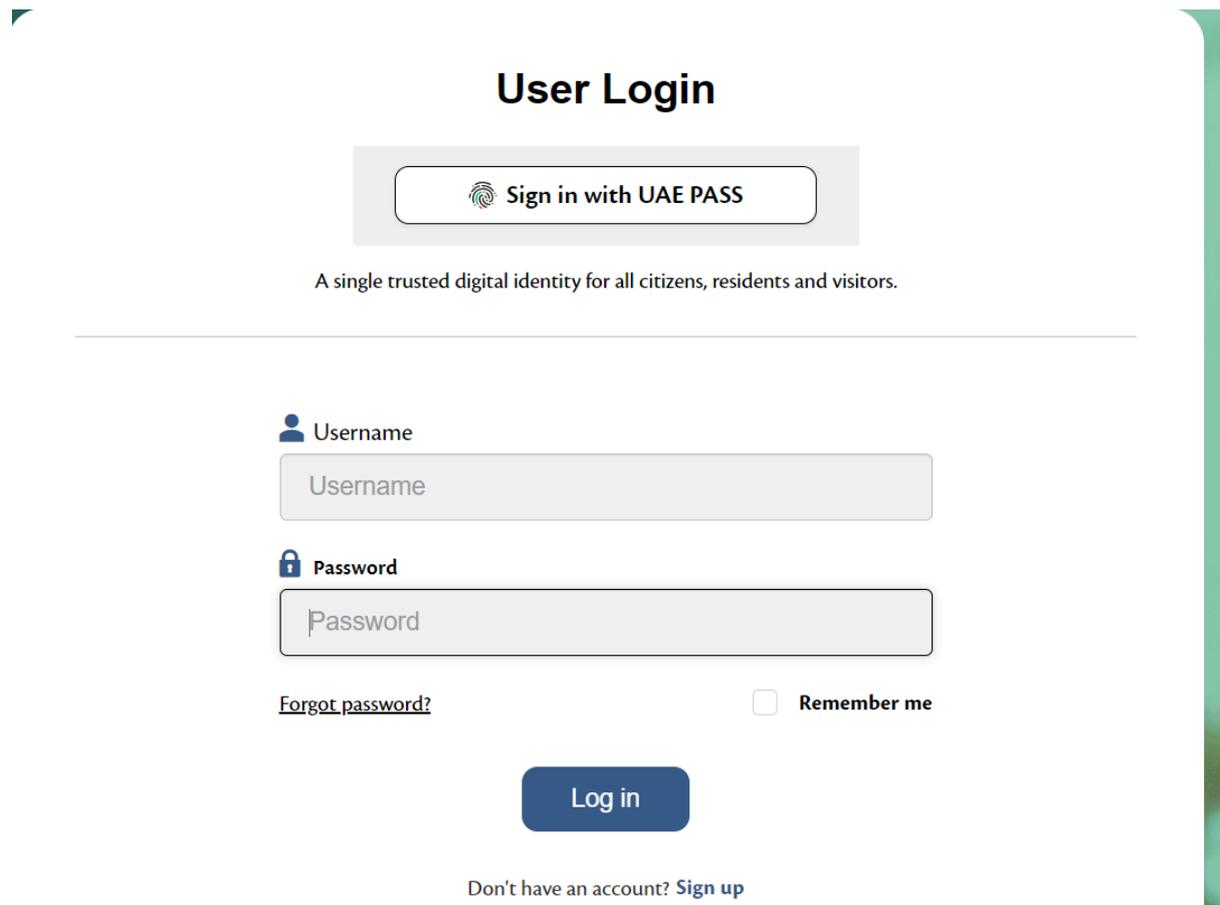
User Login

🔒 **Sign in with UAE PASS**

A single trusted digital identity for all citizens, residents and visitors.

👤 Username

Username

🔒 Password

Password

Forgot password?   ☐ **Remember me**

Log in

Don't have an account? **Sign up**

Request Medical Report

Step 1: User chooses the "Request Medical Report" service from the menu of Services.
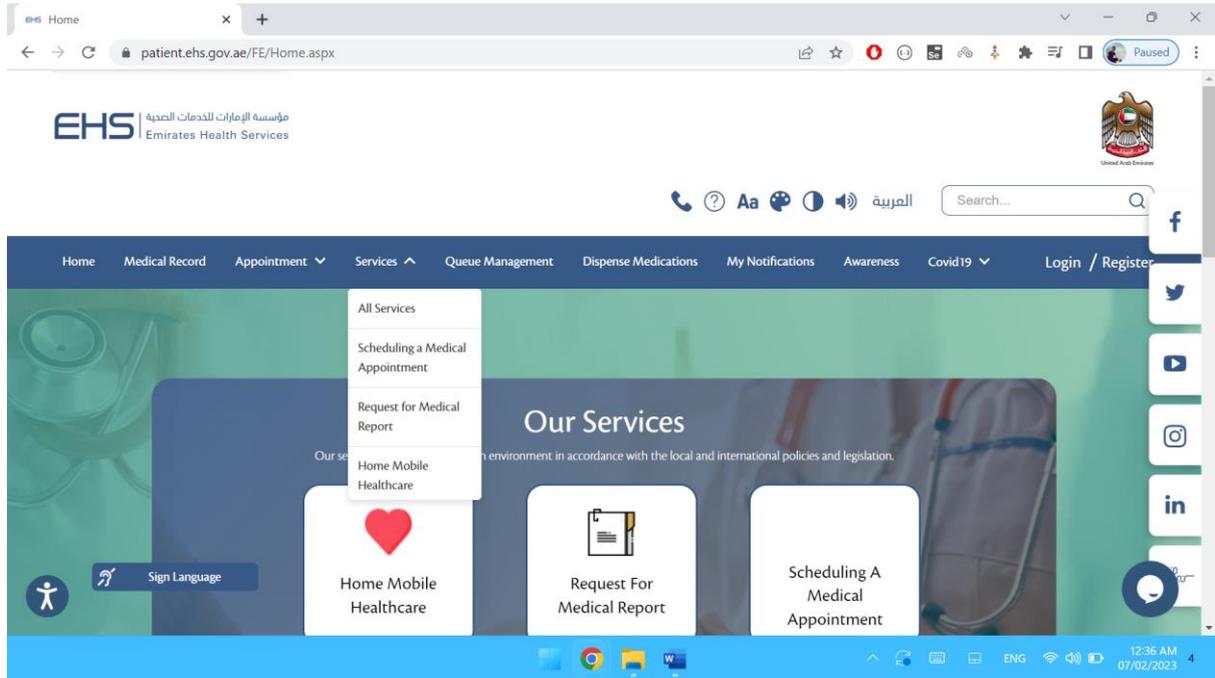
Step 2: User fills the request details and submit
   a. Facility (Visited within the last 90 days).
   b. Visit
   c. Reason
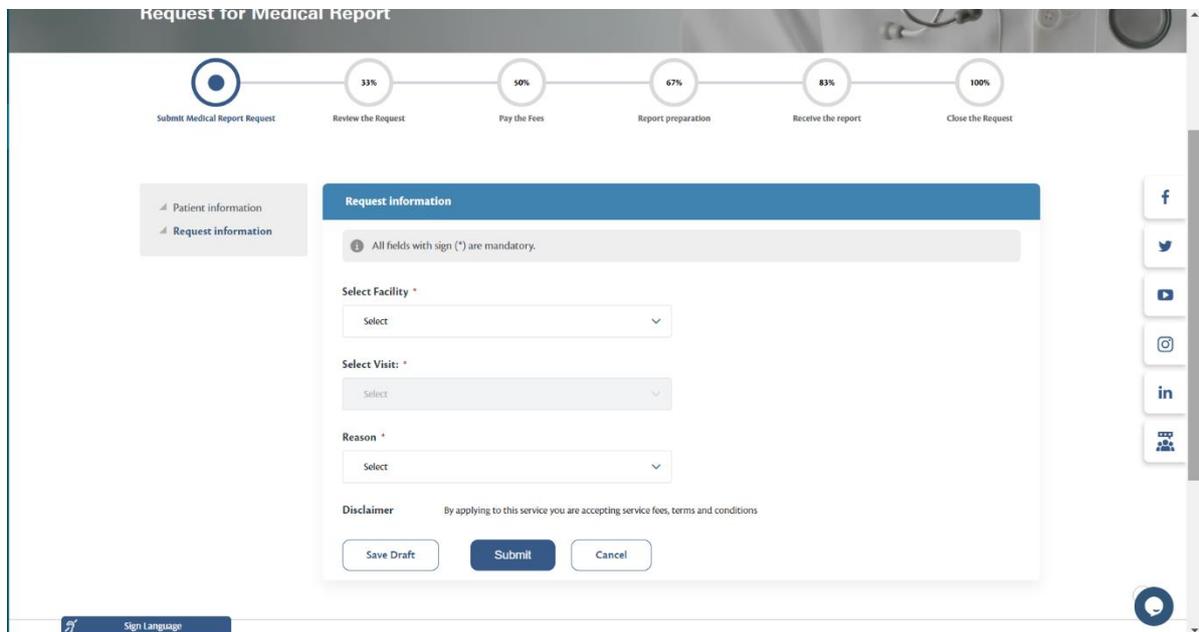
Step 3: The request is reviewed, then the user will receive an SMS/Email that the request is pending on payment, so the user has to login and pay the fees online:
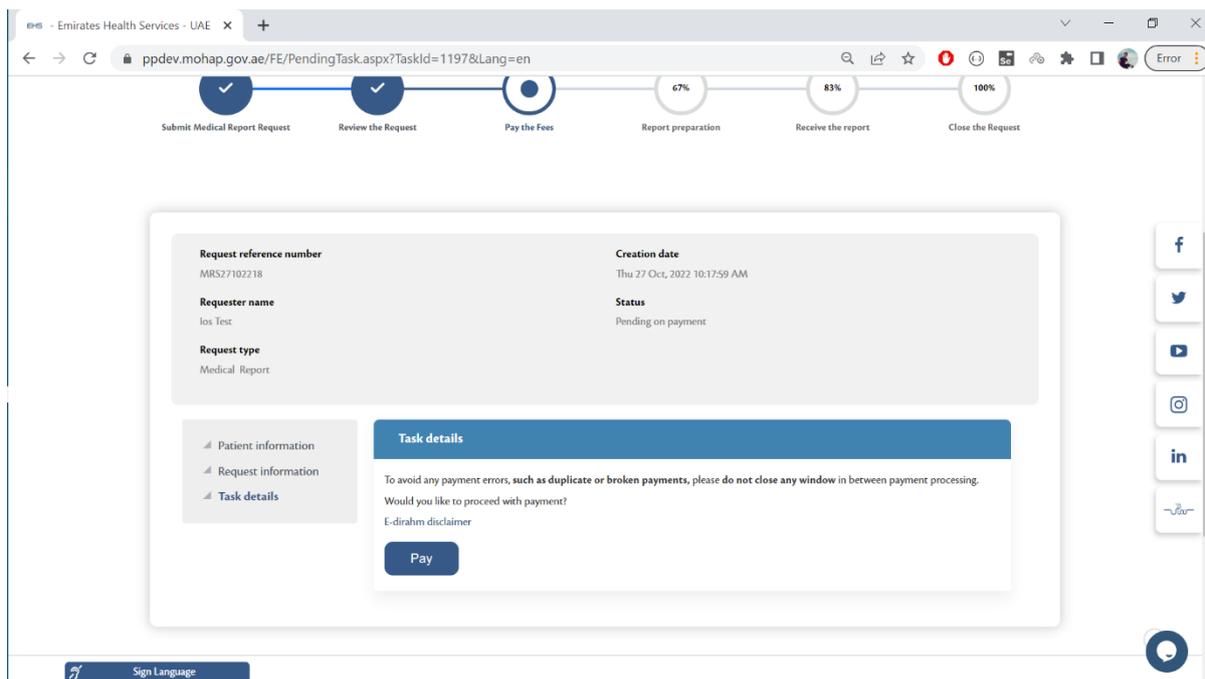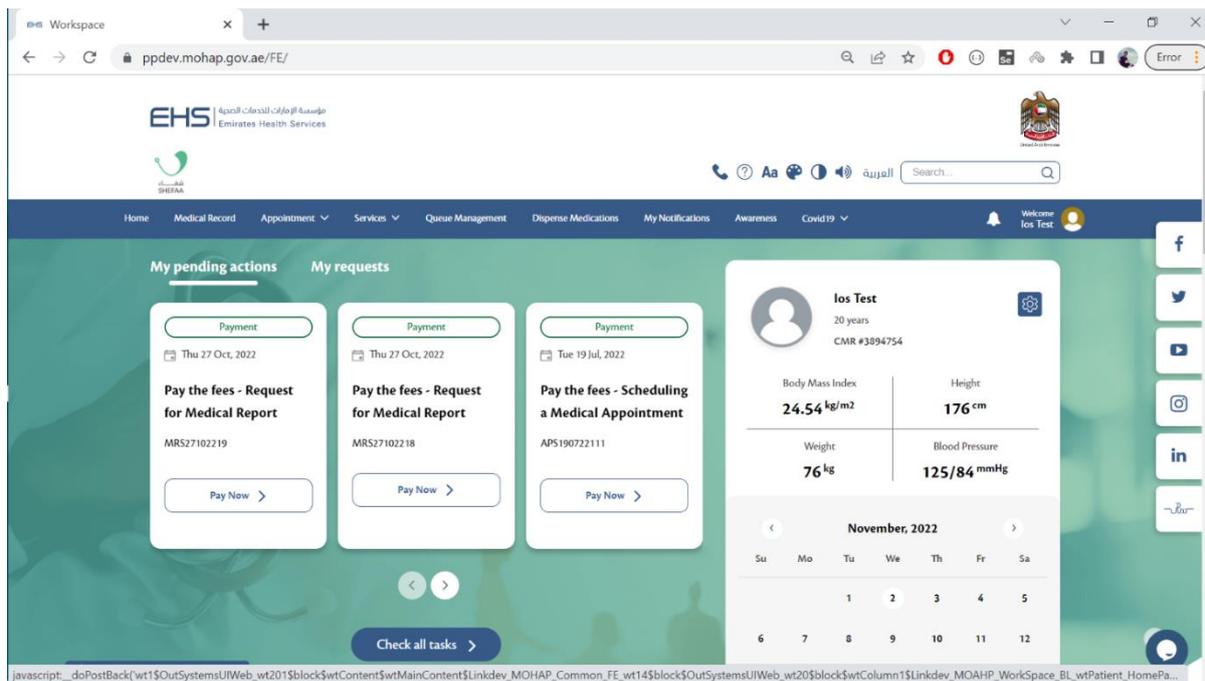
Step 4: The request will be processed, the medical report will be available for downloading in:

 medical record > Documentation-Medical report
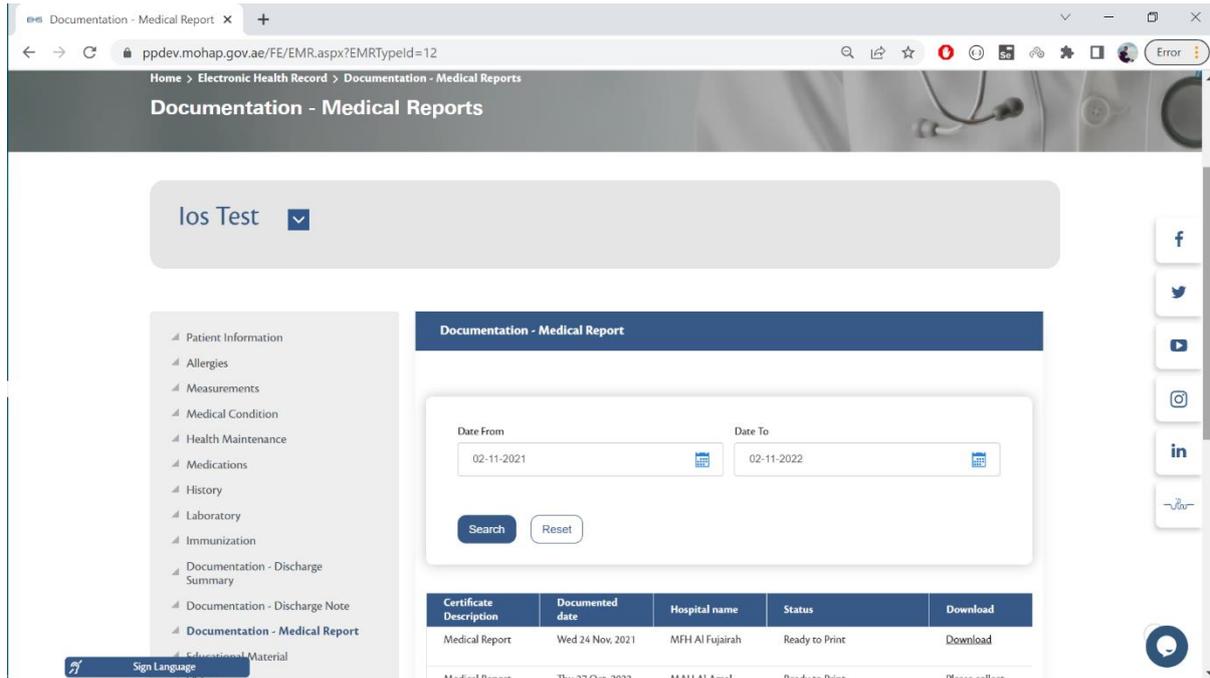
Step 5: Answer the customer pulse questions